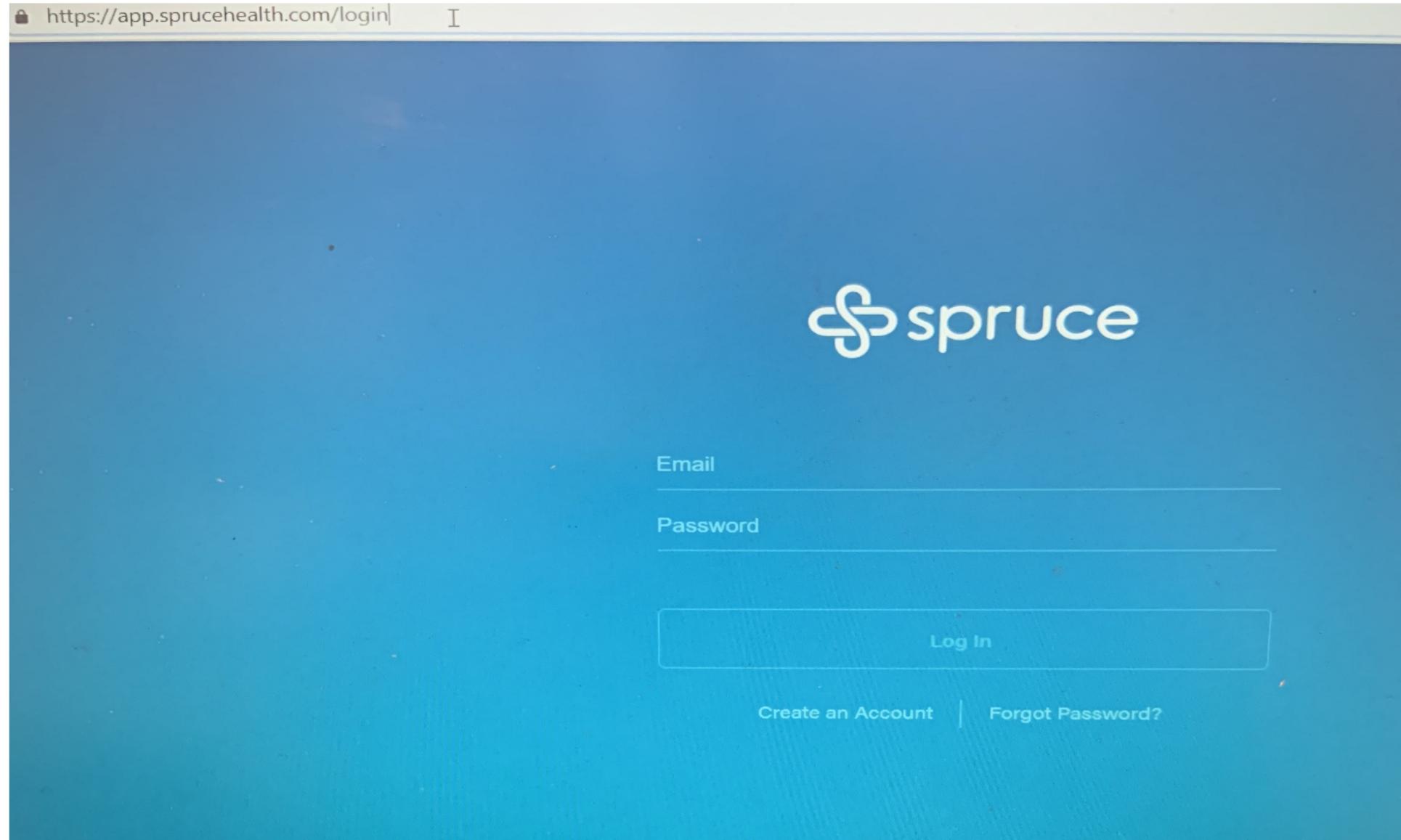
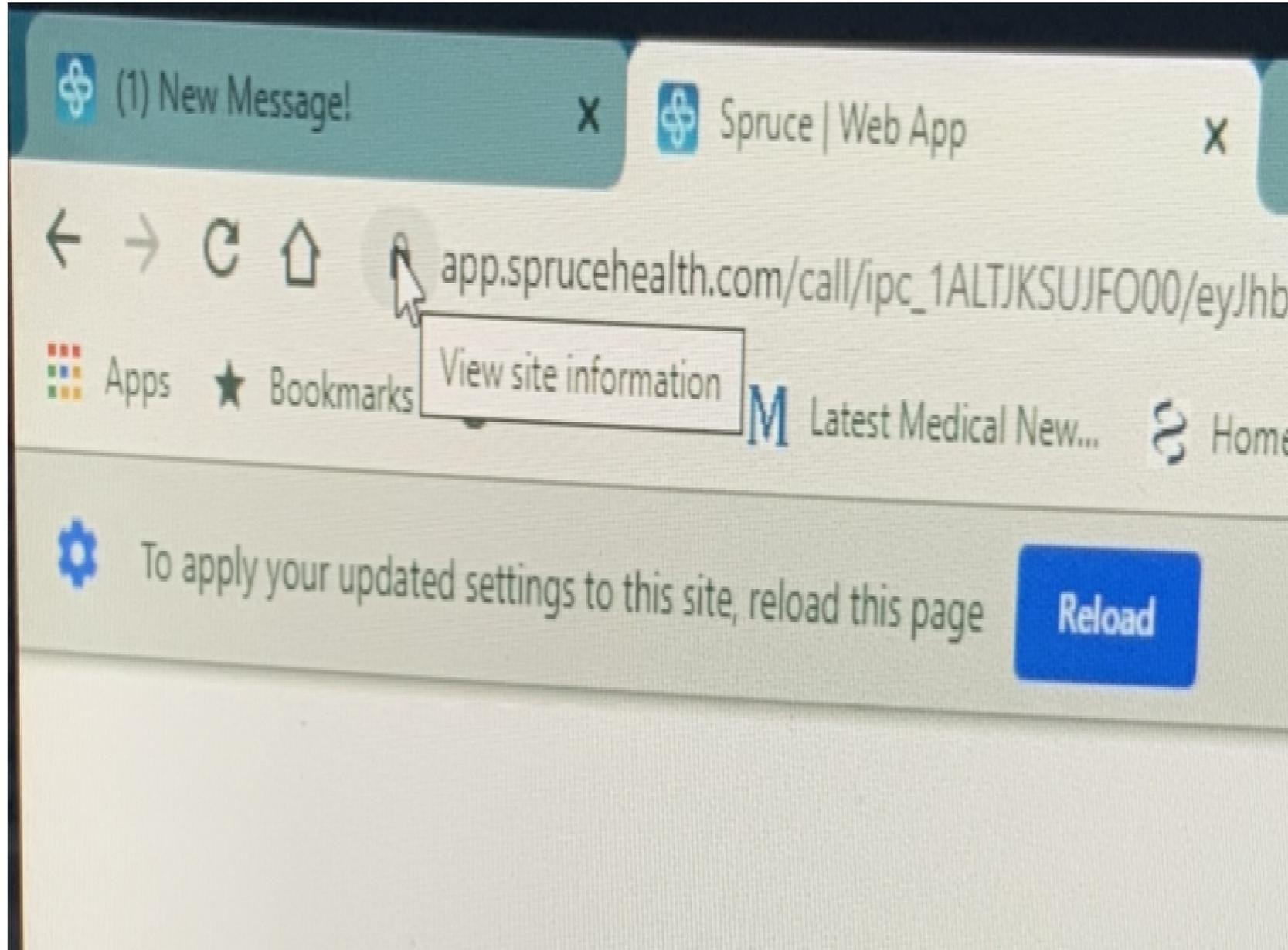


STEP 1: GO TO APP.SPRUCEHEALTH.COM/LOGIN

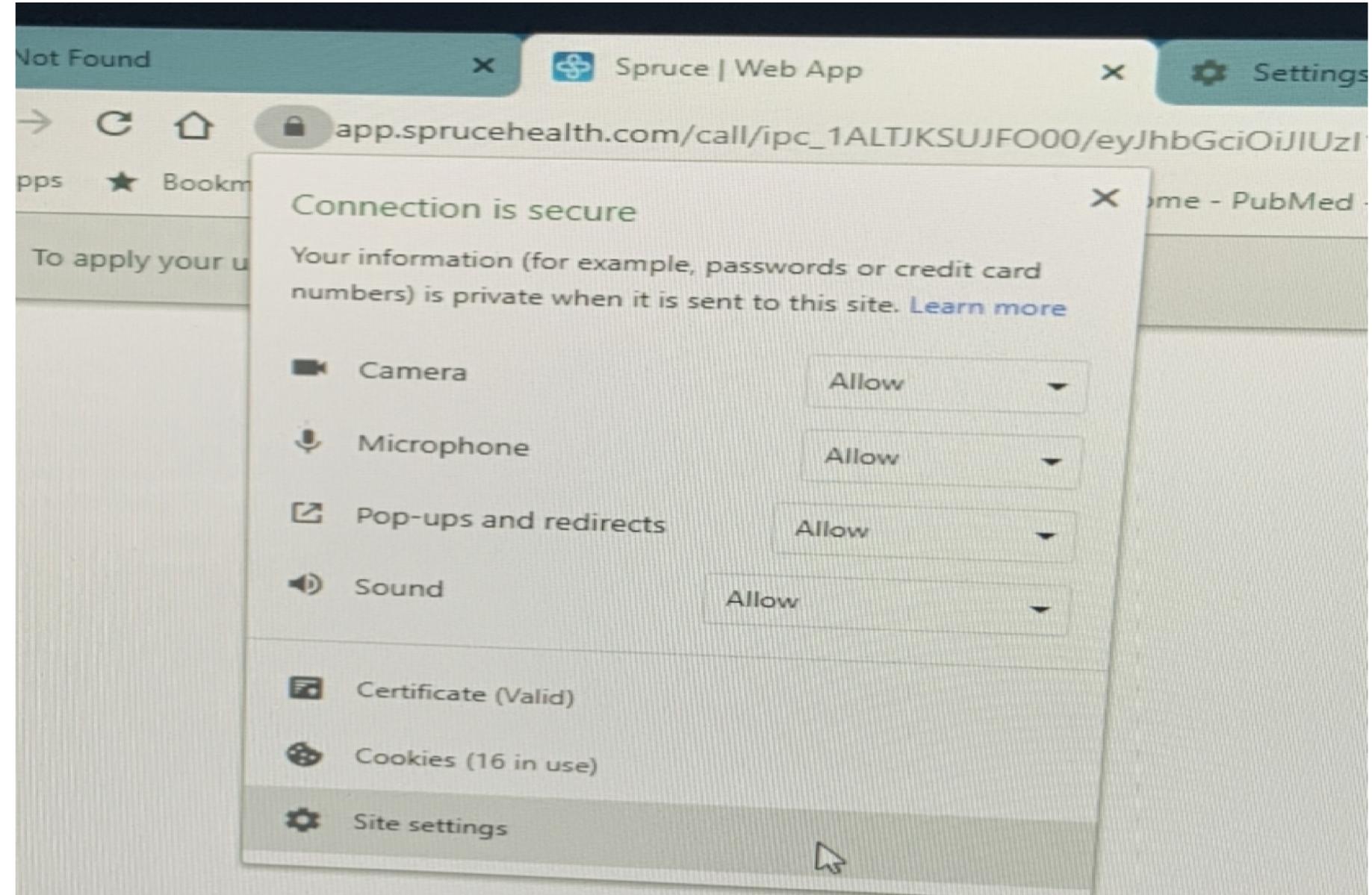
STEP 2: LOGIN INTO EXISTING ACCOUNT IF YOU ALREADY HAVE ONE OR CREATE NEW ACCOUNT IF YOU DON'T HAVE AN ACCOUNT

A screenshot of a web browser showing the login page for Spruce. The browser's address bar displays "https://app.sprucehealth.com/login". The page has a solid blue background. In the center, the Spruce logo is displayed, consisting of a stylized white icon followed by the word "spruce" in a lowercase, sans-serif font. Below the logo, there are two input fields: "Email" and "Password", each with a thin white underline. A white "Log In" button is positioned below these fields. At the bottom of the page, there are two links: "Create an Account" and "Forgot Password?", separated by a vertical line.

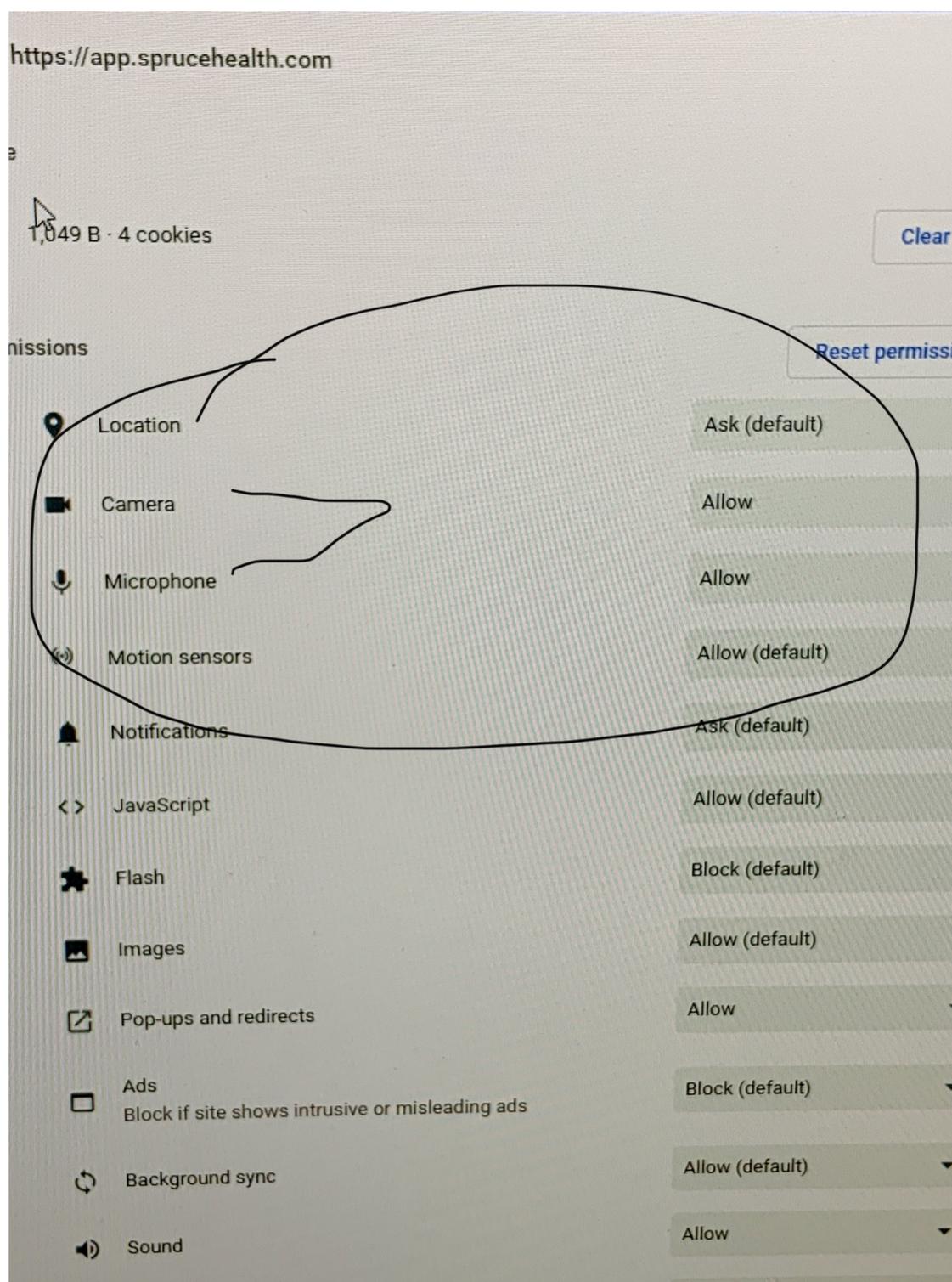
STEP 3: CLICK ON THE LOCK NEXT TO THE URL



STEP 4: CLICK ON SITE SETTINGS



STEP 5: ENABLE CAMERA AND MICROPHONE BY SELECTING "ALLOW"



STEP 6: ACCEPT MY CALL

